











**Regional Transportation Authority**

300 North State Street · Chicago, Illinois 60610



# **PARATRANSIT SERVICES:**

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REGIONAL  
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June 1984

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## RTA PARATRANSIT PROGRAM

### INTRODUCTION

In 1979 the Board of Directors and Chairman of the Regional Transportation Authority established the Paratransit Program. Services funded under this program test innovative methods of providing new and specialized transportation services. Types of services funded under this program include dial-a-ride and subscription bus services, shared-ride taxi services, coordination of special transportation services, and the development of ride-sharing programs for large employers.

The RTA's 14 rail commuter lines and 366 fixed-route bus services operate in the more densely populated areas of the six-county region and serve major travel corridors. The overall aim of the paratransit program is to develop a regional network of nonconventional services tailored to respond to the local needs of individual communities, which will complement the RTA rail and fixed route services. The Paratransit services increase the availability of public transportation options to both the general public and elderly and handicapped persons.

Paratransit services use a variety of vehicles, primarily several kinds of lift-equipped small buses, but also taxis, vans, station wagons, and autos for employee carpools. These services provide transportation to those residents who cannot otherwise easily reach the fixed route and rail services. Paratransit services are particularly appropriate in smaller communities and low-density areas where conventional transportation service is not cost-effective and where the special transportation needs of the elderly and handicapped must be met.

Initially the RTA Paratransit Program began by testing six different types of services and, as more experience was gained, new services were added. In 1984, RTA's \$2.2 million Paratransit Program funds the thirty-four paratransit services located throughout the six-county region that are shown on the attached map. Phone numbers and individual service descriptions are also contained on the following pages. These services operate in more than 100 local communities involving a service area of 1,800 square miles. Paratransit vehicles, leased by local communities, cover another 800 square miles.

Currently one hundred and twelve 15-passenger lift-equipped RTA paratransit vehicles are in service. Eighty-one new vehicles have recently been placed in existing services and leased to additional local communities. The new vehicles, Fortibuses, are manufactured by Coach & Equipment Manufacturing Corporation of Penn Yan, New York. The Fortibuses were purchased at a total cost of \$3.2 million or approximately \$40,000 per vehicle.



Twenty-eight new buses are being leased to local communities through the RTA Paratransit Vehicle Lease Program. The RTA initiated the Vehicle Lease Program to expand the network of accessible transportation services throughout the region at a time when the availability of operating funds is limited. Under this program, the RTA is providing the fully insured, small, lift-equipped Fortibuses to communities willing to provide operating funds for local transportation services for handicapped and other residents. RTA's Paratransit Department will provide technical assistance.

All services are either door-to-door or curb-to-curb, and are only for those residents living within the borders of the listed municipalities. However, transfers between designated service boundaries are available in some areas. Please note in the attached material that individual services vary. Ridership eligibility may include the general public, or be limited to the handicapped and elderly or the handicapped only. Some services require residents to call 24 hours in advance to schedule a trip, while others receive service shortly after placing a call. Fares vary from community to community as well with RTA mandating a minimum fare of \$1.00 for adults and \$.50 for the elderly and handicapped.

All RTA Paratransit services are implemented only after a community applies to RTA and the application has been evaluated on the basis of the criteria summarized below. Renewal of the service similarly depends on continued compliance with these criteria.

Need: Evaluation is made of (1) the availability and adequacy of the supply of public and private transportation services; and (2) the market to be served in terms of the estimated demand of transit dependent portions of the population.

Local Commitment: Evaluation is made of a community's commitment to the service by (1) providing local administrative staff to monitor the service; (2) providing local share funding as well as other local resources; and (3) willingness to comply with RTA's reporting requirements.

Quality of Service Design: Evaluation is made of the appropriateness of the community's proposal; the ability to execute the RTA Paratransit service design; meet demand; qualifications of proposed operating staff; adequacy of maintenance and dispatching facilities.

Capacity for Implementation: Evaluation is made of the ease and time required for implementation, based on the availability of local funds and whether the sponsoring community currently operates an accessible paratransit service. The need for capital equipment and the feasibility for coordinating the new service with existing RTA paratransit service is evaluated.

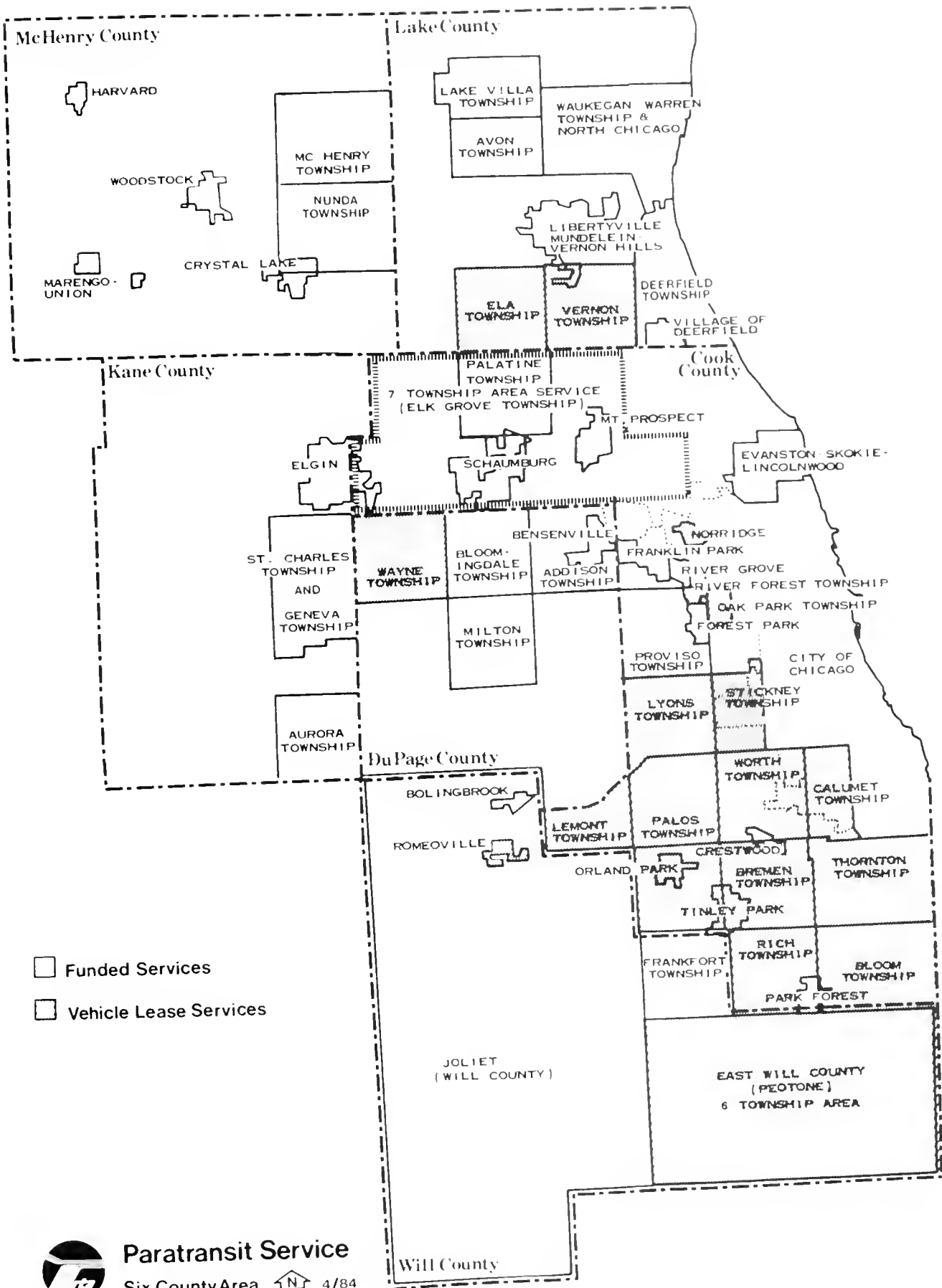


Performance Indicators: Paratransit services sometimes require a year to fully develop. Changes are made as required to improve performance. A productivity of 5 passengers per hour is considered an acceptable average for general population services and 3 passengers per hour for services with a high percentage of severely disabled passengers. Productivity currently ranges from 3.6 to 11.8, with a system average of 5.4. Costs are evaluated against the average cost of \$21 per vehicle hour for the system, with consideration of the individual operational requirements of each service.

The attached service descriptions list those services which are currently funded by RTA or have RTA vehicles through the Vehicle Lease Program. The Regional Transportation Authority welcomes additions and/or corrections to this document. Suggestions can be phoned or sent to the Regional Transportation Authority, Paratransit Department, 300 N. State St., Chicago, IL 60610, (312) 836-4010. The general RTA Travel Information number, 1-800-972-7000 can also provide further information about service in a particular area.







**Paratransit Service**

Six County Area  4/84



## RTA PARATRANSIT SERVICES



AGENCY: BLOOM TOWNSHIP SENIOR CENTER

ADDRESS: 425 S. HALSTED, CHICAGO HEIGHTS, IL 60411

PHONE NUMBER: 754-9400

CONTACT PERSON: KITTY MASEK, EXECUTIVE SENIOR DIRECTOR



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ELIGIBILITY REQUIREMENT: SENIORS (60+) OR HANDICAPPED RESIDENTS  
OF BLOOM TOWNSHIP.

SERVICE AREA: BLOOM TOWNSHIP ONLY; MUNICIPALITIES SERVED:  
CHICAGO HEIGHTS, FLOSSMOOR, GLENWOOD, HOMEWOOD, LYNWOOD, EAST  
CHICAGO HEIGHTS, SOUTH CHICAGO HEIGHTS, SAUK VILLAGE, PARK FOREST  
AND STEGER.

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, SHOPPING, WORK,  
NUTRITION SITE, PERSONAL BUSINESS AND SENIOR CLUBS.

PROCEDURE FOR REQUESTING SERVICE: CALL 1 DAY IN ADVANCE  
BEFORE 2 P.M.

HOURS OF SERVICE: 9:00 A.M. - 4:00 P.M. (MONDAY - FRIDAY).

FARE: DONATION 50¢.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 23 PASSENGER BUSES

TWO - RTA PARATRANSIT 15 PASSENGER BUSES (EQUIPPED WITH WHEELCHAIR  
LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: BREMEN TOWNSHIP

ADDRESS: 16361 KEDZIE AVENUE, MARKHAM, IL 60426

PHONE NUMBER: 333-9530

CONTACT PERSON: MR. JAMES W. JESK, SUPERVISOR



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ELIGIBILITY REQUIREMENT: SENIORS (55+) OR HANDICAPPED RESIDENTS  
OF BREMEN TOWNSHIP.

SERVICE AREA: BREMEN TOWNSHIP; MUNICIPALITIES SERVED: ROBBINS,  
CRESTWOOD, POSEN, MIDLOTHIAN, OAK FOREST, MARKHAM, HARVEY, COUNTRY  
CLUB HILLS, HAZEL CREST AND TINLEY PARK.

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, SENIOR CENTERS, SHOPPING  
CENTERS AND SOCIAL/RECREATIONAL PROGRAMS.

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CALL WHEN NEEDED - STATION WAGON FOR EMERGENCY TRIPS.

PROCEDURE FOR REQUESTING SERVICE: ALL OTHER TRIPS, CALL 687-8223  
24 HOURS IN ADVANCE. ON FIRST THREE MONDAYS OF EACH MONTH,  
ADDITIONAL BUSES AVAILABLE FOR SENIOR SHOPPING TRIPS.

HOURS OF SERVICE: 8:00 A.M. - 3:00 P.M. (MONDAY - FRIDAY).  
EMERGENCY TRIPS 7 DAYS A WEEK.

FARE: DONATIONS.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15-PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT)

ONE - 10-PASSENGER BUS (LIFT EQUIPMENT)

ONE - 8-PASSENGER VAN

ONE - 6-PASSENGER STATION WAGON

AGENCY: CALUMET TOWNSHIP SENIOR CITIZEN SERVICES

ADDRESS: 12633 ASHLAND, CALUMET PARK, IL 60643

PHONE NUMBER: 388-6606

CONTACT PERSON: RAYMOND M. MARTINO  
TINA DE CHRISTOPHER



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+) AND HANDICAPPED  
RESIDENTS OF CALUMET TOWNSHIP.

SERVICE AREA: CALUMET PARK, CHICAGO AND PART OF BLUE ISLAND.

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, SHOPPING, SENIOR CENTER,  
BLUE CAP VOCATIONAL SCHOOL FOR HANDICAPPED AND CONGREGATE MEAL SITES.

PROCEDURE FOR REQUESTING SERVICE: MUST CALL AT LEAST 24 HOURS IN  
ADVANCE.

HOURS OF SERVICE: 8:30 A.M. - 3:00 P.M. (MONDAY - FRIDAY).

FARE: DONATION 50¢ MINIMUM.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - STATION WAGONS

ONE - RTA PARATRANSIT 15 PASSENGER BUS (EQUIPPED WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: CITY OF CHICAGO, DEPARTMENT ON AGING & DISABILITY (DAD)

ADDRESS: 500 NORTH PESHTIGO, 3RD FLOOR, CHICAGO, IL 60611

PHONE NUMBER: 744-3325

CONTACT PERSON: CENTRAL INFORMATION REFERRAL



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ELIGIBILITY REQUIREMENT: CHICAGO RESIDENTS WHO ARE MOBILITY IMPAIRED.

SERVICE AREA: ENTIRE CITY LIMITS OF CHICAGO.

TRIP PURPOSES SERVED: MEDICAL, NUTRITION

PROCEDURE FOR REQUESTING SERVICE: CALL AT LEAST ONE DAY IN ADVANCE.  
744-4016

HOURS OF SERVICE: 7:00 A.M. 7:00 P.M. (MONDAY-FRIDAY)

FARE: MAXIMUM \$1.00 EACH WAY.

NUMBER(S) AND TYPE(S) OF VEHICLES:

10 - VANS (WITH WHEELCHAIR LIFTS)

34 - STATION WAGONS

COOK/DUPAGE TRANSPORTATION CO.



AGENCY: CITY OF EVANSTON/VILLAGE OF SKOKIE DIAL-A-RIDE  
MOBILITY LIMITED PROGRAM  
ADDRESS: 2100 RIDGE AVE., CITY HALL, EVANSTON, IL 60201  
PHONE NUMBER: 328-2100

CONTACT PERSON: JUDITH A. AIELLO - LORETTA ROWLANDS



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ELIGIBILITY REQUIREMENT: WHEELCHAIR USERS WHO RESIDE IN  
EVANSTON, SKOKIE AND LINCOLNWOOD.

SERVICE AREA: EVANSTON, SKOKIE AND LINCOLNWOOD.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: RESERVATIONS MUST BE MADE ONE  
DAY IN ADVANCE. CALL ROBINSON BUS CO. 866-1953.

HOURS OF SERVICE: 7:15 A.M. - 9:00 P.M. (MONDAY - FRIDAY)  
10:00 A.M. - 9:00 P.M. (SATURDAY).

FARE: \$2.00 PER RIDE - PAID WITH PREPURCHASED COUPONS.

NUMBER(S) AND TYPE(S) OF VEHICLES:  
ROBINSON BUS SERVICE (LIFT EQUIPPED VEHICLES)  
ONE - 15 PASSENGER VAN WITH TIEDOWNS FOR WHEELCHAIRS. EXTRA VANS  
AVAILABLE AS NEEDED.

AGENCY: CITY OF PALOS HILLS

ADDRESS: 8555 WEST 103RD ST., PALOS HILLS, IL 60465

PHONE NUMBER: 430-4500

CONTACT PERSON: DORIS MARKS, P.A.T.S.E., DIRECTOR



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ELIGIBILITY REQUIREMENT: SENIORS (60+) AND HANDICAPPED RESIDENTS  
OF PALOS TOWNSHIP.

SERVICE AREA: PALOS TOWNSHIP; MUNICIPALITIES SERVED: BRIDGEVIEW,  
HICKORY HILLS, ORLAND PARK, PALOS HEIGHTS, PALOS HILLS,  
PALOS PARK, WILLOW SPRINGS AND WORTH.

TRIP PURPOSES SERVED: SENIOR CENTERS, NON-EMERGENCY MEDICAL,  
NUTRITION SITES, SHOPPING CENTERS AND PERSONAL BUSINESS.

PROCEDURE FOR REQUESTING SERVICE: CALL 430-4500, 24 HOURS IN ADVANCE  
IF POSSIBLE.

HOURS OF SERVICE: 8:00 A.M. TO 3:30 P.M. - MON., TUES., THURS., FRI.  
REDUCED SERVICE EVERY OTHER WEDNESDAY 8:00 A.M. - 1:00 P.M.

FARE: DONATIONS.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 16-PASSENGER 1981 WAYNE TRANSETTE (LIFT EQUIPMENT)

ONE - 15-PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND  
TIEDOWNS FOR 2 WHEELCHAIRS),

AGENCY: ELK GROVE TOWNSHIP  
DICK HALL, SUPERVISOR

ADDRESS: 2424 ARLINGTON HTS. RD., ARLINGTON HTS., IL 60006

PHONE NUMBER: 437-0300

CONTACT PERSON: JUDITH STONE, ASSOCIATE DIRECTOR  
PARATRANSIT RESOURCE CENTER (PRC) 255-3523  
410 EAST NORTHWEST HIGHWAY, MOUNT PROSPECT, IL



60056

ELIGIBILITY REQUIREMENT: REGISTERED ELDERLY AND HANDICAPPED  
DIAL-A-RIDE, SHARED RIDE TAXI SERVICE. MUST BE APPROVED  
ACCORDING TO TOWNSHIP ELIGIBILITY STANDARDS.

SERVICE AREA: NORTHWEST SUBURBAN COOK COUNTY AREA INCLUDING  
BARRINGTON, ELK GROVE, HANOVER, MAINE, PALATINE, SCHAUMBURG,  
WHEELING TOWNSHIPS & THE CITY OF ROLLING MEADOWS.

TRIP PURPOSES SERVED: WORK TRIPS, NON-EMERGENCY MEDICAL, SHOPPING,  
PERSONAL BUSINESS, RECREATION/SOCIAL, SENIOR CENTERS AND EDUCATION.

PROCEDURE FOR REQUESTING SERVICE: REGISTERED RIDERS TELEPHONE  
TWENTY-FOUR HOURS IN ADVANCE, 255-3523.

HOURS OF SERVICE: TAXIS: 7:00 A.M. - 6:00 P.M. MONDAY-FRIDAY  
(WORK TRIPS AND SUBSCRIPTION SERVICE).  
(OFFICE HOURS: 8:30 A.M. - 5:00 P.M.)

FARE: FARES ARE CHARGED BY ZONES.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TAXIS OPERATED BY AMERICAN TAXI

THREE IDOT LIFT-EQUIPPED VEHICLES WILL ARRIVE IN 1984.

AGENCY: LEMONT TOWNSHIP

ADDRESS: 116 MAIN ST., LEMONT, IL 60439

PHONE NUMBER: 257-2522

CONTACT PERSON: MR. W. LLEWELLYN SCHMIDT  
MS. KAREN ETZKORN



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: LEMONT TOWNSHIP

TRIP PURPOSES SERVED: UNLIMITED.

PROCEDURE FOR REQUESTING SERVICE: CALL 24 HOURS IN ADVANCE  
257-5552

HOURS OF SERVICE: TUESDAY AND THURSDAY - 9:30 A.M. - 5:00 P.M.  
SUNDAY - 9:00 A.M. - 2:00 P.M.  
1ST MONDAY EVERY MONTH - 11:00 A.M. - 4:00 P.M.

FARE: \$1.00 ONE WAY - 18 YEARS OF AGE TO 64 YEARS OF AGE.  
.50 - SENIOR CITIZENS, STUDENTS AND HANDICAPPED.  
FREE - CHILDREN UNDER 7 YEARS OF AGE.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15-PASSENGER RTA PARATRANSIT BUS (EQUIPPED WITH WHEELCHAIR  
LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: LYONS TOWNSHIP BRANCH OFFICE (SENIOR CITIZEN  
TRANSPORTATION)

ADDRESS: 4645 PRESCOTT, LYONS, IL 60534

PHONE NUMBER: 442-5959 or 482-8300

CONTACT PERSON: PHILLIP SINGER,  
SENIOR CITIZENS COORDINATOR



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+) OR HANDICAPPED  
PERSONS RESIDENTS OF LYONS TOWNSHIP.

SERVICE AREA: LYONS TOWNSHIP.

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, SHOPPING, WORK,  
RECREATION/SOCIAL, PERSONAL BUSINESS, EDUCATION, CHURCH,  
CONGREGATE MEAL SITES, SENIOR CENTER, REHABILITATION CENTER AND  
SOCIAL SECURITY OFFICES, HAIRDRESSERS AND ALSO TO CONNECT WITH  
MAJOR BUS LINES.

PROCEDURE FOR REQUESTING SERVICE: RESERVATION REQUIRED ONE DAY  
IN ADVANCE. CALL 442-5959.

HOURS OF SERVICE: 8:00 A.M. - 3:00 P.M. (MONDAY - FRIDAY).  
(No SATURDAYS).

FARE: NONE

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 11 PASSENGER VAN

THREE - 15 PASSENGER RTA PARATRANSIT BUSES (ALL EQUIPPED WITH  
WHEELCHAIR LIFTS AND TIEDOWNS FOR 2 WHEELCHAIRS), MOBILE  
RADIOS.

AGENCY: MOUNT PROSPECT SENIOR CITIZENS CENTER

ADDRESS: 50 SOUTH EMERSON ST., MT. PROSPECT, IL 60056

PHONE NUMBER: 398-4567

CONTACT PERSON: FRAN EISEMAN  
JANET TRAPANI



ELIGIBILITY REQUIREMENT: RESIDENT OF VILLAGE, 65+ YEARS  
OF AGE.

SERVICE AREA: VILLAGE OF MOUNT PROSPECT. ALSO SPECIAL TRIPS  
TO HOLY FAMILY HOSPITAL AND NORTHWEST COMMUNITY HOSPITAL.

TRIP PURPOSES SERVED: UNLIMITED.

PROCEDURE FOR REQUESTING SERVICE: SAME DAY SERVICE AVAILABLE

BIRKS (PROSPECT)  
259-3450

AMERICAN  
253-4411

HOURS OF SERVICE: 7 DAYS PER WEEK, 24 HOURS A DAY.

FARE: EVERY RIDE IS \$2.10 IN VILLAGE.

	SENIOR CITIZEN'S SHARE	VILLAGE SHARE
IN VILLAGE	\$ .75	\$1.35
TO HOLY FAMILY HOSPITAL	1.65	1.35
TO NORTHWEST COMMUNITY	2.15	1.35

METERED RATES ARE USED ONCE THE TAXI LEAVES THE VILLAGE BOUNDARIES  
FOR ALL OTHER PURPOSES OTHER THAN HOSPITALS.

NUMBER(S) AND TYPE (S) OF VEHICLES:

TAXIS (NO SPECIAL WHEELCHAIR FACILITIES).

AGENCY: OAK PARK TOWNSHIP

ADDRESS: 105 SOUTH OAK PARK AVE., OAK PARK, IL 60302

PHONE NUMBER: 383-8060

CONTACT PERSON: NANCY TECLAW, SENIOR CITIZEN DIRECTOR



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+) AND HANDICAPPED PERSONS. ALL MUST BE RESIDENTS OF OAK PARK TOWNSHIP.

SERVICE AREA: OAK PARK TOWNSHIP.

TRIP PURPOSES SERVED: NUTRITION CENTER, SHOPPING, SENIOR CENTER, NON-EMERGENCY MEDICAL AND PERSONAL BUSINESS.

PROCEDURE FOR REQUESTING SERVICE: ONE DAY IN ADVANCE RESERVATIONS. CALL NUTRITION CENTER AT 383-8758. COUPON BOOKS AVAILABLE AT NUTRITION CENTER. TRANSPORTATION CALL - 383-4806

HOURS OF SERVICE: 8:00 A.M. - 4:00 P.M. (MONDAY - FRIDAY).

FARE: 25¢ ONE WAY.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 22 PASSENGER MINI-BUS.

ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS), MOBILE RADIO.

AGENCY: PALATINE TOWNSHIP SENIOR CITIZENS COUNCIL

ADDRESS: 123 N. PLUM GROVE ROAD, PALATINE, IL 60067

PHONE NUMBER: 991-1112

CONTACT PERSON: KIM HANARAHAN



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+) OR HANDICAPPED  
PERSONS, RESIDENTS OF PALATINE TOWNSHIP.

SERVICE AREA: PALATINE TOWNSHIP (BUSES).

TAXI SERVICE TO HOSPITALS AND SHOPPING CENTERS OUTSIDE TOWNSHIP  
AREA.

TRIP PURPOSES SERVED: ANY.

PROCEDURE FOR REQUESTING SERVICE: BUSES (CALL 24 HOURS IN ADVANCE).  
TAXI SERVICE (CALL AT LEAST 2 HOURS IN ADVANCE).

HOURS OF SERVICE: Buses 9:00 A.M. - 4:30 P.M. (MONDAY - FRIDAY).  
TAXIS 9:00 A.M. - MIDNIGHT 365 DAYS A YEAR.

FARE: BUSES REQUEST A MINIMUM DONATION OF 35¢  
TAXI - 75¢ ONE WAY WITH PREPURCHASED COUPONS

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15-PASSENGER PARATRANSIT BUS  
SUBSIDIZED TAXI SERVICE, AMERICAN TAXI CO.



AGENCY: PROVISO COUNCIL ON AGING (BELLWOOD)

ADDRESS: 1006 BELLWOOD, BELLWOOD, IL 60604

PHONE NUMBER: 547-5600

CONTACT PERSON: DISPATCHER



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+) OR HANDICAPPED  
RESIDENTS OF PROVISO TOWNSHIP.

SERVICE AREA: PROVISO TOWNSHIP; MUNICIPALITIES SERVED: BERKLEY,  
BELLWOOD, BROADVIEW, FOREST PARK, HILLSIDE, LAGRANGE PARK, MAYWOOD,  
MELROSE PARK, NORTH RIVERSIDE, NORTHLAKE, STONE PARK, WESTERN SPRINGS,  
WESTCHESTER.

TRIP PURPOSES SERVED: EMERGENCY MEDICAL, NON-EMERGENCY MEDICAL  
OTHER THAN REHABILITATION CENTER, REHABILITATION CENTER, WORK,  
SHOPPING, PERSONAL BUSINESS, RECREATION/SOCIAL, SENIOR CENTER,  
CONGREGATE MEAL SITES, CHURCH, EDUCATION AND FEEDER SERVICE TO WESTOWN  
AND C.T.A.

PROCEDURE FOR REQUESTING SERVICE:

RESERVATION REQUIRED AT LEAST ONE DAY IN ADVANCE (BETWEEN 8:30 AND  
NOON). SAME DAY SERVICE AVAILABLE UPON CALL ONLY FOR EMERGENCY  
MEDICAL TRIPS.

HOURS OF SERVICE: 8:30 A.M. - 4:30 P.M. (MONDAY - FRIDAY)

FARE: \$12.00 MEMBERSHIP PER YEAR. 35¢ PER TRIP.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).  
OPERATED BY VALLEY TRANSIT INC.

AGENCY: RICH TOWNSHIP

ADDRESS: 22013 GOVERNOR'S HIGHWAY, RICHTON PARK, IL 60471

PHONE NUMBER: 748-6722

CONTACT PERSON: MRS. MARY JOHNSON, DIRECTOR OF ACTIVITIES



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ELIGIBILITY REQUIREMENT: SENIORS (55+) AND HANDICAPPED RESIDENTS  
OF RICH TOWNSHIP.

SERVICE AREA: RICH TOWNSHIP; MUNICIPALITIES SERVED: TINLEY PARK,  
COUNTRY CLUB HILLS, HAZEL CREST, HOMEWOOD, FLOSSMOOR, MATTESON,  
OLYMPIA FIELDS, RICHTON PARK AND PARK FOREST.

TRIP PURPOSES SERVED: NUTRITION SITES, NON-EMERGENCY MEDICAL,  
SHOPPING CENTERS, CHURCHES, ALSO ST. JAMES HOSPITAL, SOUTH  
SUBURBAN HOSPITAL AND SOCIAL FUNCTIONS OUTSIDE TOWNSHIP BOUNDARIES.

PROCEDURE FOR REQUESTING SERVICE: 24 HOURS IN ADVANCE. EMERGENCY  
SERVICE ACCEPTED.

HOURS OF SERVICE: 9:00 A.M. - 4:00 P.M. (MONDAY - FRIDAY).  
SATURDAY AND SUNDAY OCCASIONALLY.

FARE: 50¢ ONE WAY.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: RIVER FOREST TOWNSHIP

ADDRESS: 414 JACKSON AVENUE, RIVER FOREST, IL 60305

PHONE NUMBER: 366-2029

CONTACT PERSON: MR. KEVIN RATH, DIRECTOR  
RIVER FOREST COMMUNITY CENTER



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ELIGIBILITY REQUIREMENT: SENIORS AND HANDICAPPED RESIDENTS OF  
RIVER FOREST TOWNSHIP.

SERVICE AREA: RIVER FOREST TOWNSHIP.

TRIP PURPOSES SERVED: SENIOR CENTERS, NON-EMERGENCY MEDICAL,  
SHOPPING, PERSONAL BUSINESS.

PROCEDURE FOR REQUESTING SERVICE: ONE DAY ADVANCE RESERVATIONS.  
CALL 771-6159.

HOURS OF SERVICE: 8:00 A.M. - 3:00 P.M. (MONDAY - FRIDAY)  
8:00 A.M. - 5:00 P.M. (SATURDAY)

FARE: 25¢ ONE WAY.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - RTA PARATRANSIT 15 PASSENGER BUS (WITH WHEELCHAIR LIFT AND  
TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: STICKNEY TOWNSHIP OFFICE ON AGING

ADDRESS: 5635 STATE ROAD, BURBANK, IL 60459

PHONE NUMBER: 424-9200, EXT. 60 OR 61

CONTACT PERSON: DIANA URSO



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+), HANDICAPPED  
INDIVIDUALS, MEDICAL AND MENTAL HEALTH PATIENTS.

SERVICE AREA: STICKNEY TOWNSHIP ONLY.

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, REHABILITATION CENTER,  
WORK, SHOPPING, PERSONAL BUSINESS AND RECREATION/SOCIAL.

PROCEDURE FOR REQUESTING SERVICE: CALL 424-9221 ONE DAY IN ADVANCE.

HOURS OF SERVICE: 8:30 A.M. - 4:00 P.M. (MONDAY - FRIDAY)

FARE: NONE.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15 PASSENGER BUS (WITH MOBILE RADIO)

TWO - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: THORNTON TOWNSHIP

ADDRESS: 333 EAST 162ND STREET, SOUTH HOLLAND, IL 60473

PHONE NUMBER: 596-6040

CONTACT PERSON: MR. MIKE RUBINO, EXECUTIVE DIRECTOR  
MR. EDWARD KEMPA, PARATRANSIT DIRECTOR



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ELIGIBILITY REQUIREMENT: SENIORS (60+) AND HANDICAPPED RESIDENTS  
OF THORNTON TOWNSHIP.

SERVICE AREA: THORNTON TOWNSHIP ONLY; MUNICIPALITIES SERVED:  
BLUE ISLAND, BURNHAM, CALUMET CITY, DIXMOOR, DOLTON,  
EAST HAZELCREST, GLENWOOD, HARVEY, HAZELCREST, HOMEWOOD, LANSING,  
MARKHAM, PHOENIX, POSEN, RIVERDALE, SOUTH HOLLAND AND THORNTON.

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, NUTRITION SITES.  
SOCIAL/RECREATIONAL, SHOPPING AND PERSONAL BUSINESS.

PROCEDURE FOR REQUESTING SERVICE: 24 HOURS IN ADVANCE.

HOURS OF SERVICE: 7:00 A.M. - 5:00 P.M. (MONDAY - FRIDAY)  
SPECIAL REQUESTS ON SATURDAY.

FARE: \$.50

NUMBER(S) AND TYPE(S) OF VEHICLES:

THREE - 15-PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: VILLAGE OF CRESTWOOD

ADDRESS: 13840 S. CICERO AVENUE, CRESTWOOD, IL 60445

PHONE NUMBER: 371-4800

CONTACT PERSON: CHESTER STRANCZEK, MAYOR  
CHRIS GEERDES, PROJECT DIRECTOR



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: VILLAGE LIMITS.

TRIP PURPOSES SERVED: ALL TRIP PURPOSES SERVED.

PROCEDURE FOR REQUESTING SERVICE: CALL 371-4800 AT LEAST  
30 MINUTES IN ADVANCE.

HOURS OF SERVICE: 9:00 A.M. - 5:00 P.M. (MONDAY - FRIDAY).

FARE: \$1.00 - ADULTS

\$ .50 - SENIOR & HANDICAPPED PERSONS, STUDENTS AND CHILDREN

FREE - CHILDREN UNDER 7 WHEN ACCOMPANIED BY FARE PAYING  
ADULT.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: VILLAGE OF FOREST PARK DIAL-A-RIDE

ADDRESS: 7640 JACKSON BOULEVARD, FOREST PARK, IL 60130

PHONE NUMBER: 771-7737

CONTACT PERSON: VIRGINIA STETLER, ACTING DIRECTOR



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ELIGIBILITY REQUIREMENT: ELDERLY AND HANDICAPPED RESIDENTS OF THE VILLAGE OF FOREST PARK.

SERVICE AREA: FOREST PARK AND MEDICAL CENTERS IN ADJACENT COMMUNITIES.

TRIP PURPOSES SERVED: ANY.

PROCEDURE FOR REQUESTING SERVICE: CALL 24 HOURS IN ADVANCE, YOUTH & SENIOR CITIZEN CENTER.

HOURS OF SERVICE: MONDAY, TUESDAY, THURSDAY, FRIDAY (8:00 A.M. - 3:00 P.M.). (OTHER TRANSPORTATION SERVICES FUNDED BY THE VILLAGE ARE AVAILABLE AT TIMES OTHER THAN FUNDED BY RTA; PLEASE CALL FOR FURTHER INFORMATION).

FARE: 50¢.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS)

AGENCY: VILLAGE OF FRANKLIN PARK

ADDRESS: 9545 W. BELMONT, FRANKLIN PARK, IL 60131

PHONE NUMBER: 671-4800

CONTACT PERSON: MARY VANDENPLAS



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ELIGIBILITY REQUIREMENT: RESIDENTS OF THE VILLAGE.

SERVICE AREA: VILLAGE OF FRANKLIN PARK.

TRIP PURPOSES SERVED: UNLIMITED.

PROCEDURE FOR REQUESTING SERVICE: PREFERRABLY ONE DAY IN ADVANCE  
RESERVATION FOR DIAL-A-RIDE SERVICE. RESERVATIONS ACCEPTED  
BETWEEN THE HOURS OF 9:00 A.M. - 4:00 P.M., WEEKDAYS.  
PHONE: 678-5959.

HOURS OF SERVICE: 9:00 A.M. - 4:00 P.M. (MONDAY - SATURDAY).

FARE: \$1.00 ADULTS  
\$ .50 SENIOR CITIZENS 65 OR OLDER, HANDICAPPED AND CHILDREN  
AGED 7 TO 11. CHILDREN UNDER 7 YEARS OF AGE MAY RIDE  
FREE WHEN ACCOMPANIED BY FARE-PAYING ADULT.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15-PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).



AGENCY: VILLAGE OF ORLAND PARK

ADDRESS: 14415 BEACON AVE., ORLAND PARK, IL 60462

PHONE NUMBER: 349-5430

CONTACT PERSON: MR. RICK DIME, SUPT. OF OPERATIONS



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC, RESIDENTS OF ORLAND PARK  
AND WESTHAVEN

SERVICE AREA: VILLAGES OF ORLAND PARK AND WESTHAVEN AND PORTIONS  
OF ORLAND PARK OUTSIDE THE VILLAGE BOUNDARIES.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: CALL 349-5430, 24 HOURS IN  
ADVANCE PREFERRED.

HOURS OF SERVICE: 7:00 A.M. - 9:00 P.M. (MONDAY - SATURDAY).

FARE: 50¢ FOR ADULTS.  
35¢ SENIOR CITIZENS, HANDICAPPED, STUDENTS.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15 PASSENGER PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND  
TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: VILLAGE OF NORRIDGE

ADDRESS: 4020 NORTH OLCOTT AVE., NORRIDGE, IL 60634

PHONE NUMBER: 453-0800

CONTACT PERSON: MR. ELMER A. NEWELL, VILLAGE TRUSTEE



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ELIGIBILITY REQUIREMENT: SENIORS (60+) AND HANDICAPPED RESIDENTS  
OF THE VILLAGE.

SERVICE AREA: SAYRE AVENUE ON THE EAST  
EAST RIVER ROAD ON THE WEST  
IRVING PARK ROAD ON THE SOUTH  
FOSTER AVENUE ON THE NORTH

TRIP PURPOSES SERVED: SHOPPING, NUTRITION SITES, SENIOR CENTERS,  
NON-EMERGENCY MEDICAL AND PERSONAL BUSINESS.

PROCEDURE FOR REQUESTING SERVICE: ONE DAY ADVANCE RESERVATIONS.

HOURS OF SERVICE: 9:00 A.M. - 4:00 P.M. (MONDAY - FRIDAY).

FARE: NO CHARGE.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - RTA PARATRANSIT 15-PASSENGER BUS (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS),

AGENCY: VILLAGE OF PARK FOREST

ADDRESS: 200 FOREST BOULEVARD, PARK FOREST, IL 60466

PHONE NUMBER: 748-4433

CONTACT PERSON: BETTY MAYNARD



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC

SERVICE AREA: SERVICE IS PROVIDED BETWEEN RESIDENTIAL AREAS AND THE PARK FOREST PLAZA AND JEWEL-OSCO.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: CALL 30 MINUTES IN ADVANCE FOR SERVICE TO THE PLAZA; A BUS MAY BE BOARDED EVERY 30 MINUTES FROM MAIN PLAZA TURNAROUND OR JEWEL-OSCO.

HOURS OF SERVICE: 9:00 A.M. - 4:00 P.M. (MONDAY - FRIDAY)  
10:00 A.M. - 4:00 P.M. (SATURDAY)

FARE: \$1.00 FOR ADULTS

.50 SENIOR CITIZENS (65+), HANDICAPPED PERSONS WITH RTA SPECIAL USERS TRAVEL CARD, STUDENTS AND CHILDREN 7-11 YEARS OF AGE. CHILDREN UNDER 7 YRS. RIDE FREE WHEN ACCOMPANIED BY FARE-PAYING PASSENGER.

NUMBER(S) AND TYPE(S) OF VEHICLES:

FOUR - 15-PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS).

OPERATED BY VAN DER AA BUS LINES.

AGENCY: VILLAGE OF RIVER GROVE

ADDRESS: 2621 THATCHER AVENUE, RIVER GROVE, IL 60171

PHONE NUMBER: 453-8000

CONTACT PERSON: MRS. PAT BARTLETT



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC SERVICE FOR VILLAGE  
RESIDENTS.

SERVICE AREA: VILLAGE OF RIVER GROVE.

TRIP PURPOSES SERVED: ANY.

PROCEDURE FOR REQUESTING SERVICE: CALL AND ARRANGE TO BE PICKED UP  
AT HOME. RETURN TRIPS FROM THE SHOPPING CENTER REQUIRE NO  
PREARRANGEMENTS AS THE VAN RETURNS TO THE CENTER NUMEROUS TIMES  
DURING THE DAY. CALL 453-1818.

HOURS OF SERVICE: 7:00 A.M. - 3:00 P.M. (MONDAY - FRIDAY).

FARE: 50¢ ADULTS AND STUDENTS  
25¢ SENIOR CITIZENS (65+), HANDICAPPED AND CHILDREN UNDER  
12 YEARS OF AGE.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15-PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND  
TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: VILLAGE OF SCHAUMBURG

ADDRESS: 101 SCHAUMBURG CT., SCHAUMBURG, IL 60193

PHONE NUMBER: 894-4500, 351-8097

CONTACT PERSON: KEN DALLMEYER, FRANK DEVITA



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ELIGIBILITY REQUIREMENT: DIAL-A-RIDE SERVICE FOR THE GENERAL PUBLIC IN THE VILLAGE OF SCHAUMBURG.

SERVICE AREA: VILLAGE OF SCHAUMBURG.

TRIP PURPOSES SERVED: GENERAL SERVICE WITHIN SCHAUMBURG.

PROCEDURE FOR REQUESTING SERVICE: 2 HOURS IN ADVANCE - NON-EMERGENCY MEDICAL AND COMMUTER RAIL. ONE HOUR IN ADVANCE FOR GENERAL TRIPS.

HOURS OF SERVICE: 9:00 A.M. - 9:30 P.M. (MONDAY - FRIDAY)  
9:00 A.M. - 5:30 P.M. (SATURDAY).

FARE: \$1.00 FOR ADULTS  
.50 FOR SENIOR CITIZENS 65 AND OVER, HANDICAPPED, STUDENTS AND CHILDREN UNDER 12 YEARS OF AGE. STUDENTS THRU GRADE 12 ARE ALSO ELIGIBLE FOR THE 50¢ REDUCED FARE FOR TRIPS TO AND FROM SCHOOL.

NUMBER(S) AND TYPE(S) OF VEHICLES:

EIGHT - 15-PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS).

OPERATED BY DAR SYSTEMS, INC.

AGENCY: VILLAGE OF TINLEY PARK

ADDRESS: 17355 68TH COURT, TINLEY PARK, IL 60477

PHONE NUMBER: 532-7700

CONTACT PERSON: DENNIS KALLSEN



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ELIGIBILITY REQUIREMENT: SENIORS (65+) AND HANDICAPPED RESIDENTS OF TINLEY PARK.

SERVICE AREA: VILLAGE OF TINLEY PARK AND PORTIONS OF ORLAND TOWNSHIP OUTSIDE THE VILLAGE BOUNDARIES.

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, SHOPPING, PERSONAL BUSINESS, SENIOR RESIDENCES AND PARK DISTRICT RECREATIONAL PROGRAMS.

PROCEDURE FOR REQUESTING SERVICE: 24 HOURS IN ADVANCE FOR DIAL-A-RIDE SERVICE. CALL 532-RIDE

HOURS OF SERVICE: 9:00 A.M. - 3:00 P.M. (MON., WED., FRI.)

FARE: \$.50 ONE WAY.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH A WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: WORTH TOWNSHIP

ADDRESS: 11601 SOUTH PULASKI, ALSIP, IL 60658

PHONE NUMBER: 371-2900

CONTACT PERSON: BETH McELROY



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ELIGIBILITY REQUIREMENT: SENIORS (55+) AND HANDICAPPED RESIDENTS  
OF WORTH TOWNSHIP.

SERVICE AREA: ON THE NORTH - 87TH STREET  
ON THE WEST - HARLEM AVENUE  
ON THE EAST - WESTERN AVENUE  
ON THE SOUTH - 135TH STREET

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, SHOPPING, SOCIAL/  
RECREATION, PERSONAL BUSINESS AND NUTRITION SITES.

PROCEDURE FOR REQUESTING SERVICE: CALL 24 HOURS IN ADVANCE FROM  
9:00 A.M. TO 12:00 NOON. ALL WHEELCHAIR RIDERS MUST BE ACCOMPANIED.

HOURS OF SERVICE: MONDAY - EVERGREEN PARK, HOMETOWN  
TUESDAY - OAK LAWN (MEDICAL ONLY)  
WEDNESDAY - OAK LAWN (MEDICAL AND SHOPPING)  
THURSDAY - BRIDGEVIEW, CHICAGO RIDGE, WORTH,  
PALOS HEIGHTS, CRESTWOOD  
FRIDAY - ALSIP, ROBBINS, MERRIONETTE PARK, GARDEN  
HOMES, BLUE ISLAND (WEST OF WESTERN)

NOTE: BUS WILL PICK UP IN DESIGNATED AREA BUT WILL TRANSPORT TO ANY  
PLACE IN WORTH TOWNSHIP. OPERATING HRS. 8:30 AM TO 4:00 PM (M-F)

FARE: 50¢ ONE WAY.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND 2 WHEELCHAIR TIEDOWNS).

AGENCY: ADDISON TOWNSHIP

ADDRESS: 414 W. FULLERTON AVE., ADDISON, ILL. 60101

PHONE NUMBER: 543-8491

CONTACT PERSON: PAT POKORNY, SENIOR CITIZENS DIRECTOR



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ELIGIBILITY REQUIREMENT: SENIORS (65+) AND HANDICAPPED RESIDENTS  
OF ADDISON TOWNSHIP.

SERVICE AREA: ADDISON TOWNSHIP (EXCEPT FOR SOME DOCTOR'S OFFICES  
AND MEDICAL CENTERS).

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, SHOPPING, CONGREGATE  
MEAL SITES.

PROCEDURE FOR REQUESTING SERVICE: MAKE A RESERVATION AT LEAST  
24 HOURS IN ADVANCE.

HOURS OF SERVICE: 24 HOURS A DAY/7 DAYS A WEEK.

FARE: \$1.00

NUMBER(S) AND TYPE(S) OF VEHICLES: SUBSIDIZED TAXICAB SERVICE  
THROUGH: AUTO RIDE CAB COMPANY  
J & B CAB COMPANY



AGENCY: BLOOMINGDALE TOWNSHIP

ADDRESS: 123 NORTH ROSEDALE RD., BLOOMINGDALE, IL 60108

PHONE NUMBER: 529-7715

CONTACT PERSON: BONNIE LA BARRE



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: GENERAL TRIPS WITHIN THE TOWNSHIP.

TRIP PURPOSES SERVED: SHOPPING, EMERGENCY MEDICAL, SENIOR CENTERS.  
NO DAILY TRANSPORTATION TO WORK.

PROCEDURE FOR REQUESTING SERVICE: RESERVATIONS MUST BE MADE 1 DAY  
IN ADVANCE. EMERGENCY CALLS ACCEPTED - DIAL-A-RIDE 893-7555.

HOURS OF SERVICE: 9:00 A.M. TO 4:00 P.M. MONDAY-FRIDAY  
10:00 A.M. TO 3:00 P.M. SUNDAY (IF DEMAND WARRANTS)

<u>FARE:</u>	ADULTS, PER RIDE	-	\$1.00
	SENIORS/HANDICAPPED	-	.50
	STUDENTS & CHILDREN	-	.50
	CHILDREN UNDER 7		FREE
	TRANSFERS		.10

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - RTA PARATRANSIT BUSES (SEATS UP TO 15 PASSENGERS AND IS  
EQUIPPED WITH A LIFT AND 2 WHEELCHAIR TIEDOWNS).

ONE - VAN (LIFT EQUIPPED)

AGENCY: MILTON TOWNSHIP

ADDRESS: 1492 NO. MAIN STREET, WHEATON, IL 60187

PHONE NUMBER: 690-9036

CONTACT PERSON: SANDY DUTTON



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (65+) AND HANDICAPPED.

SERVICE AREA: ANYWHERE IN MILTON TOWNSHIP. ALSO CENTRAL DuPAGE HOSPITAL.

TRIP PURPOSES SERVED: UNLIMITED.

PROCEDURE FOR REQUESTING SERVICE: ONE DAY IN ADVANCE 668-3360.

HOURS OF SERVICE: 9:00 A.M. - 3:30 P.M. MONDAY - FRIDAY

FARE: 50¢.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15-PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS)

ONE - ADDITIONAL VEHICLE AVAILABLE WHEN NECESSARY.

OPERATED BY KAMMES BUS SERVICE.

AGENCY: VILLAGE OF BENSENVILLE DIAL-A-BUS

ADDRESS: 700 W. IRVING PARK RD., P.O. BOX 330, BENSENVILLE, IL 60106

PHONE NUMBER: 766-1010

CONTACT PERSON: MARJ COLTON, SUPERVISOR



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: BENSENVILLE ONLY.

TRIP PURPOSES SERVED: ALL TRIP PURPOSES.

PROCEDURE FOR REQUESTING SERVICE: CALL 766-1010

1 HOUR IN ADVANCE FOR: TRAIN, WORK OR SCHOOL APPOINTMENTS.  
ANY DESTINATION WHERE YOU MUST ARRIVE  
AT A SPECIFIED TIME.

30 MINUTES IN ADVANCE FOR: SHOPPING TRIPS OR ANY OTHER DESTINATION  
WHERE ARRIVAL TIME IS FLEXIBLE.

24 HOURS IN ADVANCE FOR: WHEELCHAIR LIFT.

HOURS OF SERVICE: 6:00 A.M. - 6:00 P.M. MONDAY-FRIDAY

FARE: ADULT - \$1.00

SENIOR CITIZENS AND HANDICAPPED PERSONS (WITH RTA SPECIAL  
USERS TRAVEL CARD) - 50¢

STUDENTS (GRADE AND HIGH SCHOOL) - 50¢

CHILDREN, AGES 7-11 - 50¢

CHILDREN, UNDER AGE 7 WHEN ACCOMPANIED BY FARE PAYING  
ADULT - FREE

TRANSFERS - 10¢

TRANSFER & PASS SURCHARGE - 10¢

PASSENGERS CAN TRANSFER BETWEEN THE DIAL-A-BUS SERVICE AND  
RTA ROUTE 332.

NUMBER(S) AND TYPE(S) OF VEHICLES:

THREE - RTA PARATRANSIT BUSES (SEATS UP TO 15 PASSENGERS AND IS  
EQUIPPED WITH A LIFT AND 2 WHEELCHAIR TIE-DOWNS),

ONE - MERCEDES BENZ - 19-PASSENGER BUS.

AGENCY: WAYNE TOWNSHIP

ADDRESS: 29W777 HAHNDORF ROAD, WEST CHICAGO, IL 60185

PHONE NUMBER: 231-7140

CONTACT PERSON: BONNIE DE PAUL



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: BARTLETT, CAROL STREAM, HANOVER PARK, WAYNE, AND  
WEST CHICAGO.

TRIP PURPOSES SERVED: GENERAL PUBLIC SERVICE

PROCEDURE FOR REQUESTING SERVICE: 24 HOURS IN ADVANCE DIAL-A-BUS  
SERVICE. MUST CALL DISPATCHER, MON., TUES., WED., THUR. 9:30 A.M.  
TO 11:30 A.M. ONLY.

HOURS OF SERVICE 8:00 A.M. TO 4:30 P.M. TUES., THUR., FRI. ONLY.

<u>FARE:</u>	ADULTS	- \$1.50
	SENIOR CITIZENS	- \$1.00
	HANDICAPPED	- \$1.00
	STUDENTS	- \$1.00

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: AURORA TOWNSHIP

ADDRESS: 80 N. BROADWAY, AURORA, IL 60505

PHONE NUMBER: 897-8777

CONTACT PERSON: MARY FRANCIS MILLER



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+) OR HANDICAPPED.

SERVICE AREA: CITY OF AURORA, PART OF NORTH AURORA, PART OF MONTGOMERY.

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, SHOPPING TRIPS TO JOHN KENNEDY SCHOOL FOR THE MENTALLY RETARDED AND PERSONAL BUSINESS.

PROCEDURE FOR REQUESTING SERVICE: CALL 24 HOURS IN ADVANCE.  
CALL 892-1999,

HOURS OF SERVICE: 8:00 A.M. - 4:00 P.M. (MONDAY - FRIDAY).

FARE: 50¢ DONATION.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: PLUS INC, DIAL-A-BUS

ADDRESS: 360 DuPAGE ST., ROOM 325, ELGIN, IL 60120

PHONE NUMBER: 879-1185

CONTACT PERSON: MS. ROBBIE ANN MARTIN



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+) AND HANDICAPPED PERSONS.

SERVICE AREA: CARPENTERSVILLE, EAST DUNDEE, WEST DUNDEE, ELGIN, SOUTH ELGIN

TRIP PURPOSES SERVED: NON-EMERGENCY MEDICAL, REHABILITATION CENTER, SHOPPING, SENIOR CENTER, CONGREGATE MEAL SITES, EDUCATION, PUBLIC AID AND SOCIAL SERVICE AGENCIES.

PROCEDURE FOR REQUESTING SERVICE: CALL 24-HOURS IN ADVANCE FOR RESERVATIONS - 888-0700.

HOURS OF SERVICE: 7:30 A.M. - 4:30 P.M. (MONDAY - FRIDAY).

FARE: 50¢ ONE WAY  
\$1.00 ROUND TRIP.

NUMBER(S) AND TYPE(S) OF VEHICLES:

THREE - 15 PASSENGER RTA PARTRANSIT BUSES (WITH WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS).  
OPERATED BY PLUS, INC. DIAL-A-BUS.

AGENCY: ST. CHARLES/GENEVA TOWNSHIPS

ADDRESS: 2 E. MAIN ST., ST. CHARLES, ILLINOIS 60174

PHONE NUMBER: 584-5353

CONTACT PERSON: DISPATCHER



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ELIGIBILITY REQUIREMENT: ELDERLY AND HANDICAPPED PERSONS.

SERVICE AREA: WITHIN BOUNDARIES OF GENEVA TOWNSHIP AND ST. CHARLES TOWNSHIP.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: CALL 584-5353 PREFERABLY ONE DAY IN ADVANCE.

HOURS OF SERVICE: 8:00 A.M. - 6:00 P.M. (MONDAY - SATURDAY)  
6:00 A.M. - 4:00 P.M. (SUNDAY).  
NO SERVICE WEDNESDAY

FARE: 75¢ WITHIN EITHER CITY; ALL OTHER TRIPS \$1.00.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS)

SERVICE SUPPLEMENTED WITH TAXICABS, OPERATED BY AB CAB CO.

AGENCY: AVON TOWNSHIP

ADDRESS: 433 E. WASHINGTON ST., ROUND LAKE PARK, IL 60073

PHONE NUMBER: 546-1446

CONTACT PERSON: CATHLEEN HUEBNER, PROJECT REP.



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC

SERVICE AREA: AVON TOWNSHIP

TRIP PURPOSES SERVED: ANY

PROCEDURE FOR REQUESTING SERVICE: CALL DIAL-A-RIDE 546-0040

HOURS OF SERVICE: 8:30 A.M. - 4:30 P.M. MONDAY - FRIDAY

FARE: \$1.00 - GENERAL PUBLIC  
.50 - SENIOR CITIZEN AND STUDENTS  
CHILDREN UNDER 8 YEARS RIDE FREE

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).



AGENCY: DEERFIELD TOWNSHIP

ADDRESS: 600 LAUREL AVENUE, HIGHLAND PARK, IL 60035

PHONE NUMBER: 432-3240

CONTACT PERSON: ROBERT MORONEY, SUPERVISOR



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ELIGIBILITY REQUIREMENT: ELDERLY AND HANDICAPPED SHARED RIDE TAXI SERVICE FOR DEERFIELD TOWNSHIP RESIDENTS. DIAL-A-RIDE BUS SERVICE FOR HANDICAPPED RESIDENTS OF DEERFIELD, WEST DEERFIELD TOWNSHIPS AND THE SOUTHERN SEGMENT OF SHIELDS TOWNSHIP.

SERVICE AREA: DEERFIELD, WEST DEERFIELD TOWNSHIPS AND THE SOUTHERN SEGMENT OF SHIELDS TOWNSHIP.

TRIP PURPOSES SERVED: TAXI - ANY

BUS - NON-EMERGENCY MEDICAL, PERSONAL BUSINESS,  
ADULT DAY CARE, SOCIAL/RECREATION AND  
EDUCATION.

PROCEDURE FOR REQUESTING SERVICE: TAXI - CALL 433-2000 ANYTIME.

BUS - CALL 432-3240 ONE DAY IN  
ADVANCE.

HOURS OF SERVICE: TAXI - TWENTY FOUR HOURS A DAY, SEVEN DAYS A WEEK.

BUS - 9:00 A.M. TO 5:00 P.M. (MON.-FRI.)

FARE: \$.50 TAXI OR BUS.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TAXI SERVICE IS PROVIDED BY NORTH SUBURBAN YELLOW CAB Co., INC.  
AND SUBSIDIZED BY DEERFIELD TOWNSHIP.

ONE - 15-PASSENGER PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND  
TIE-DOWNS FOR 2 WHEELCHAIRS).

AGENCY: ELA TOWNSHIP

ADDRESS: 95 EAST MAIN STREET, LAKE ZURICH, IL 60047

PHONE NUMBER: 438-7823

CONTACT PERSON: ROBERT GREVER, SUPERVISOR



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+) OR HANDICAPPED.

SERVICE AREA: ELA TOWNSHIP.

TRIP PURPOSES SERVED: SHOPPING, NON-EMERGENCY MEDICAL, PERSONAL BUSINESS, CIVIC CENTER AND MUNDELEIN NUTRITION SITE.

PROCEDURE FOR REQUESTING SERVICE: CALL 438-6677 FROM 7:45 A.M. - 8:30 A.M. CALL 24 HOURS IN ADVANCE FOR GENERAL PURPOSE TRIPS.

HOURS OF SERVICE: 8:00 A.M. - 5:00 P.M. MONDAY-FRIDAY.

FARE: \$1.00

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 12-PASSENGER VAN (WITH LIFT).

ONE - 15-PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: LAKE VILLA TOWNSHIP

ADDRESS: 37908 N. FAIRFIELD ROAD, LAKE VILLA, IL 60046

PHONE NUMBER: 356-5000

CONTACT PERSON: JACKIE FULLER



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: LAKE VILLA, FOX LAKE AND TO THE COMMONS SHOPPING CENTER IN AVON. SPECIAL TRIPS TO HAWTHORN AND LAKEHURST SHOPPING CENTERS ON ALTERNATE WEDNESDAYS.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: CALL 24 HOURS IN ADVANCE.

HOURS OF SERVICE: 8:00 A.M.-4:00 P.M. - MON., TUES., THURS., FRI.

FARE: \$1.00 - INTRATOWNSHIP TRIPS  
\$1.50 - INTERTOWNSHIP TRIPS  
\$2.00 - LAKE VILLA TO FOX LAKE

HALF-PRICE - ELDERLY AND HANDICAPPED PERSONS, STUDENTS,  
AND CHILDREN UNDER 12 YEARS OF AGE.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15 PASSENGER RIA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS.

AGENCY: VERNON TOWNSHIP

ADDRESS: 23450 N. MAIN ST., PRAIRIE VIEW, IL 60069

PHONE NUMBER: 634-4600

CONTACT PERSON: MR. WILLIAM E. PETERSON, SUPERVISOR



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: LINCOLNSHIRE, BUFFALO GROVE, RIVER WOODS, LONG GROVE,  
INDIAN CREEK AND VERNON HILLS.

TRIP PURPOSES SERVED: SENIOR CENTERS, NON-EMERGENCY MEDICAL,  
SHOPPING, VISITING, RECREATION/SOCIAL.

PROCEDURE FOR REQUESTING SERVICE: CALL 24 HOURS IN ADVANCE -  
634-4670.

HOURS OF SERVICE: 8:00 A.M. - 4:30 P.M. (MONDAY - FRIDAY).

FARE: \$1.00 ADULTS  
\$ .50 SENIOR CITIZENS, HANDICAPPED AND CHILDREN.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: VILLAGE OF DEERFIELD

ADDRESS: 850 WAUKEGAN ROAD, DEERFIELD, IL 60015

PHONE NUMBER: 945-5000

CONTACT PERSON: BOB FRANZ, VILLAGE MANAGER



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ELIGIBILITY REQUIREMENT: ELDERLY AND HANDICAPPED RESIDENTS OF THE VILLAGE OF DEERFIELD.

SERVICE AREA: VILLAGE OF DEERFIELD AND ADJACENT AREAS.

TRIP PURPOSES SERVED: ANY.

PROCEDURE FOR REQUESTING SERVICE: CALL AMERICAN TAXI 945-5000

HOURS OF SERVICE: 24 HOURS - 7 DAYS A WEEK

FARE: \$ .50 INTERVILLAGE  
\$1.00 TO NORTHBROOK COURT  
\$3.00 TO HIGHLAND PARK HOSPITAL  
FARE FOR TRIPS WITH ORIGINS OR DESTINATIONS OUTSIDE THE VILLAGE IS \$.50, PLUS THE FULL TAXI MILEAGE RATE FOR THE DISTANCE OUTSIDE THE VILLAGE BOUNDARY.

NUMBER(S) AND TYPE(S) OF VEHICLES:

AMERICAN TAXI Co.

AGENCY: VILLAGE OF LIBERTYVILLE

ADDRESS: 200 E. COOK AVE., LIBERTYVILLE, IL 60048

PHONE NUMBER: 362-2430

CONTACT PERSON: JON WILDENBERG



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC

SERVICE AREA: VILLAGES OF LIBERTYVILLE, MUNDELEIN AND VERNON HILLS.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: CALL 1 HOUR IN ADVANCE -  
662-6002.

HOURS OF SERVICE: 9:00 A.M. - 9:00 P.M. (MONDAY - FRIDAY).

	<u>INTRAVILLAGE</u>	<u>INTERVILLAGE</u>
<u>FARE:</u> (65+) AND HANDICAPPED	\$ .50	\$ .90
AGE 11-64 YRS. OLD	\$1.00	\$1.80
CHILDREN UNDER AGE 7 ACCOMPANIED BY ADULT	FREE	FREE

NUMBER(S) AND TYPE(S) OF VEHICLES:

SUBSIDIZED TAXI SERVICE. OPERATED BY WAUKEGAN YELLOW CAB CO.

AGENCY: WAUKEGAN TOWNSHIP

ADDRESS: 149 S. GENESEE STREET, WAUKEGAN, IL 60085

PHONE NUMBER: 244-4900

CONTACT PERSON: MILTON STABEN, SUPERVISOR



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (65+) AND HANDICAPPED PERSONS. ALL PASSENGERS MUST HAVE RTA SPECIAL USERS CARD.

SERVICE AREA: WAUKEGAN TOWNSHIP, NORTHERN PART OF SHIELDS TOWNSHIP, AND WARREN TOWNSHIP.

TRIP PURPOSES SERVED: SENIOR CENTERS, SCHOOLS, PERSONAL BUSINESS, SHOPPING, NON-EMERGENCY MEDICAL WORK. GROUPS HAVE HIGHER PRIORITY FOR SERVICE.

PROCEDURE FOR REQUESTING SERVICE: CALL 244-5310, 4 HOURS IN ADVANCE. CALL FRIDAY FOR MONDAY SERVICE. HANDICAPPED CALL 836-4194 FOR SPECIAL USERS CARD.

HOURS OF SERVICE: 7:00 A.M. - 7:00 P.M. MONDAY - FRIDAY.

FARE: 50¢ ONE WAY.

PERSON ACCOMPANYING HANDICAPPED NEED NOT PAY.

NUMBER(S) AND TYPE(S) OF VEHICLES:

FOUR - 15-PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFTS AND TIEDOWNS FOR 2 WHEELCHAIRS).  
OPERATED BY WAUKEGAN YELLOW CAB CO.

AGENCY: CITY OF CRYSTAL LAKE DIAL-A-RIDE

ADDRESS: 121 N. MAIN ST., CRYSTAL LAKE, IL 60014

PHONE NUMBER: 815-459-2020, 815-455-5900

CONTACT PERSON: BOB VITAS, ADM. ASST.  
CHUCK NELSON, DAR SYSTEMS



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: CITY OF CRYSTAL LAKE AND OLD SECTION OF LAKEWOOD.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: CALL AT LEAST 30 MINUTES IN  
ADVANCE - 815-455-5900.

HOURS OF SERVICE: 6:30 A.M. - 7:00 P.M. (MONDAY - FRIDAY)  
9:00 A.M. - 5:00 P.M. (SATURDAY).

FARE: \$1.50 - ADULTS  
.75 - SENIOR CITIZENS, HANDICAPPED WITH RTA SPECIAL USERS  
TRAVEL CARD AND CHILDREN UNDER 12 YEARS OF AGE.  
FREE - CHILDREN UNDER 7 YEARS ACCOMPANIED BY ADULT.

NUMBER(S) AND TYPE(S) OF VEHICLES:

FIVE - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).  
DAR SYSTEMS, INC.



AGENCY: CITY OF HARVARD DIAL-A-RIDE

ADDRESS: 201 W. FRONT ST., HARVARD, IL 60033

PHONE NUMBER: 815-943-7700

CONTACT PERSON: JEANETTE O'BRIEN



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: CITY OF HARVARD AND TO CHEMUNG AND LAWRENCE.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: CALL AT LEAST 30 MINUTES  
IN ADVANCE, 815-943-7700.

HOURS OF SERVICE: 6:00 A.M. - 6:00 P.M. (MONDAY - FRIDAY).

FARE: \$1.00 - ADULTS  
.50 - SENIOR CITIZENS, HANDICAPPED WITH RTA SPECIAL USERS  
TRAVEL CARD, CHILDREN UNDER THE AGE OF 12 AND STUDENTS.  
FREE - CHILDREN UNDER 7 YEARS ACCOMPANIED BY ADULT.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: CITY OF MARENGO DIAL-A-RIDE

ADDRESS: 132 E. PRAIRIE, MARENGO, IL 60033

PHONE NUMBER: 815-568-7112

CONTACT PERSON: SHIRLEY JOHNSON



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: WITHIN CITY OF MARENGO, AND VILLAGE OF UNION  
AND SURROUNDING AREAS OF MARENGO.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: CALL AT LEAST 30 MINUTES IN  
ADVANCE, 815-568-6300.

HOURS OF SERVICE: 7:30 A.M. - 4:00 P.M. MONDAY - THURSDAY  
7:30 A.M. - 3:00 P.M. FRIDAY

FARE: \$1.00 - ADULTS  
.50 - SENIOR CITIZENS, HANDICAPPED WITH RTA SPECIAL USERS  
TRAVEL CARD, CHILDREN UNDER 12 YEARS OF AGE.  
FREE - CHILDREN UNDER 7 YEARS ACCOMPANIED BY ADULT.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: CITY OF WOODSTOCK

ADDRESS: 121 WEST CALHOUN, WOODSTOCK, IL 60098

PHONE NUMBER: 815/338-5240

CONTACT PERSON: DAVE DANIELSON



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: WOODSTOCK.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: CALL 30 MINUTES IN ADVANCE.

HOURS OF SERVICE: 5:30 A.M. - 7:30 P.M. MONDAY-FRIDAY  
9:00 A.M. - 5:30 P.M. SATURDAY

FARE: \$1.00 ADULTS  
.50 SENIOR CITIZENS & DISABLED PERSONS WITH RTA'S SPECIAL  
.50 STUDENTS USERS TRAVEL CARD.  
.50 CHILDREN 7-11  
FREE CHILDREN UNDER 7

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15-PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: McHENRY TOWNSHIP

ADDRESS: 3703 NORTH RICHMOND ROAD, McHENRY, IL 60050

PHONE NUMBER: (815) 385-5605

CONTACT PERSON: MR. ALBERT A. ADAMS, TOWNSHIP SUPERVISOR



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC

SERVICE AREA: CITY OF McHENRY, RINGWOOD, JOHNSBURG, SUNNYSIDE,  
McCULLOM LAKE, PISTAKEE BAY, WONDERLAKE (PT.) LAKEMOOR (PT.).

TRIP PURPOSES SERVED: ALL PURPOSES.

PROCEDURE FOR REQUESTING SERVICE: ONE DAY IN ADVANCE RESERVATIONS.  
CALL 385-5671.

HOURS OF SERVICE: 8:00 A.M. - 4:00 P.M. (MONDAY, TUESDAY, THURSDAY,  
FRIDAY).  
8:00 A.M. - 12:00 P.M. WEDNESDAY

FARE: \$1.00 FOR ADULTS  
\$ .50 - SENIOR CITIZENS & DISABLED PERSON W/RTA SPECIAL USERS  
TRAVEL CARD - STUDENTS, CHILDREN 7-11.  
CHILDREN UNDER 7 ACCOMPANIED BY AN ADULT - FREE

NUMBER(S) AND TYPE(S) OF VEHICLES:

TWO - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: NUNDA TOWNSHIP

ADDRESS: 3510 BAY ROAD, CRYSTAL LAKE, IL 60014

PHONE NUMBER: 815-459-4048

CONTACT PERSON: ANITA SHERWOOD, SUPERVISOR  
CHARLES NELSON, DAR SYSTEMS, INC. OPERATOR



ELIGIBILITY REQUIREMENT: GENERAL PUBLIC

SERVICE AREA: NUNDA TOWNSHIP DIAL-A-RIDE IS BUS SERVICE FOR PERSONS TRAVELLING WITHIN NUNDA TOWNSHIP OUTSIDE THE CITY OF CRYSTAL LAKE.

TRIP PURPOSES SERVED: ALL

PROCEDURE FOR REQUESTING SERVICE: DIAL 459-4048 BETWEEN 8:30 A.M. AND 1:00 P.M. A DAY IN ADVANCE.

HOURS OF SERVICE: MON.-FRI.: 8:00 AM - 12:00 PM & 2:00 PM - 6:00 PM

<u>FARES:</u> ADULTS	\$1.00
SENIOR CITIZENS & DISABLED PERSONS (WITH RTA SPECIAL USERS TRAVEL CARD)	.50
STUDENTS (GRADE & HIGH SCHOOL)	.50
CHILDREN, AGES 7 TO 11	.50
CHILDREN UNDER 7 (WHEN ACCOMPANIED BY A FARE PAYING PASSENGER - MAXIMUM OF 2 CHILDREN PER PASSENGER)	FREE
TRANSFERS	.10
TRANSFERS & PASS SURCHARGE	.10

TRANSFER POINTS: CRYSTAL LAKE RAILROAD STATION  
CRYSTAL LAKE AMERICAN LEGION (SR. MEET & EAT PROGRAM)  
McHENRY-NUNDA LIBRARY  
NORTHERN ILLINOIS MEDICAL CENTER  
ISLAND FOODS, ISLAND LAKE

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15-PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: EASTERN WILL COUNTY/VILLAGE OF PEOTONE

ADDRESS: THIRD AND MAIN ST., PEOTONE, IL 60468

PHONE NUMBER: 258-3279

CONTACT PERSON: DAVE KOZIO, TRANSPORTATION DIRECTOR



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS (60+) AND THE HANDICAPPED.

SERVICE AREA: EASTERN WILL COUNTY. ALSO MEDICAL CENTERS IN SOUTH CHICAGO HEIGHTS, FRANKFORT AND UNIVERSITY PARK (FORMERLY PARK FOREST SOUTH).

TRIP PURPOSES SERVED: SHOPPING, NON-EMERGENCY MEDICAL, NUTRITION SITES, SENIOR CENTERS, SOCIAL/RECREATIONAL.

PROCEDURE FOR REQUESTING SERVICE: CALL 534-2323 24 HOURS IN ADVANCE.

HOURS OF SERVICE: 8:30 A.M. - 4:30 P.M. (MONDAY - FRIDAY).

FARE: SUGGESTED DONATION \$1.00.

NUMBER(S) AND TYPE(S) OF VEHICLES:

- ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND TIEDOWNS FOR 2 WHEELCHAIRS)
- ONE - 1981 CHEVROLET AUTO
- ONE - 1979 STATION WAGON.

AGENCY: FRANKFORT TOWNSHIP

ADDRESS: P.O. BOX 292, FRANKFORT, IL 60423

PHONE NUMBER: 815-469-4907

CONTACT PERSON: GLENN COBURN, TOWN SUPERVISOR  
SARAH ROBERTSON, PROJECT COORDINATOR



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ELIGIBILITY REQUIREMENT: GENERAL PUBLIC.

SERVICE AREA: FRANKFORT TOWNSHIP.

TRIP PURPOSES SERVED: ALL.

PROCEDURE FOR REQUESTING SERVICE: DIAL-A-RIDE: CALL 469-4907  
AT LEAST 30 MINUTES IN ADVANCE.

HOURS OF SERVICE: DIAL-A-RIDE - 9:00 A.M. - 4:00 P.M. MON. - FRI.

FARE: DIAL-A-RIDE - \$1.00 ADULTS  
\$ .50 SENIOR CITIZENS, HANDICAPPED PERSONS,  
STUDENTS, AND CHILDREN.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - DODGE MAXIVAN

ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND  
TIEDOWNS FOR 2 WHEELCHAIRS).

AGENCY: VILLAGE OF BOLINGBROOK - BOLINGBROOK PARK DISTRICT

ADDRESS: 230 EAST BRAIRCLIFF, BOLINGBROOK, IL 60439

PHONE NUMBER: 739-1300

CONTACT PERSON: BARB GOODWIN, SENIOR CITIZENS  
PROGRAM SUPERVISOR



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ELIGIBILITY REQUIREMENT: SENIORS (60+) OR HANDICAPPED RESIDENTS  
OF THE VILLAGE OF BOLINGBROOK.

SERVICE AREA: 4.1 SQUARE MILE AREA OF THE VILLAGE OF BOLINGBROOK  
AND SMALL PORTIONS OF UNINCORPORATED LAND ADJACENT TO THE VILLAGE.

TRIP PURPOSES SERVED: ANY. (GROUP EXCURSIONS ARE AVAILABLE WITH  
PRIOR APPROVAL FROM RTA),

PROCEDURE FOR REQUESTING SERVICE: ONE DAY ADVANCE REGISTRATIONS.

HOURS OF SERVICE: 8:00 A.M. - 6:00 P.M. (MONDAY - FRIDAY)  
9:00 A.M. - 5:00 P.M. (SATURDAY).

FARE: 50¢ ONE WAY.

NUMBER(S) AND TYPE(S) OF VEHICLES:

ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT AND  
TIEDOWNS FOR 2 WHEELCHAIRS)

ONE - 15 PASSENGER VAN OWNED BY PARK DISTRICT.



AGENCY: VILLAGE OF ROMEOVILLE

ADDRESS: 13 MONTROSE DRIVE, ROMEOVILLE, IL 60441

PHONE NUMBER: (815) 886-6222

CONTACT PERSON: MR. TIM SCHARNAGLE,  
DIRECTOR OF RECREATION



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ELIGIBILITY REQUIREMENT: SENIORS AND HANDICAPPED RESIDENTS  
OF THE VILLAGE.

SERVICE AREA: VILLAGE OF ROMEOVILLE, SHOPPING CENTERS ALONG  
ROUTE 53, SENIOR APARTMENT BUILDINGS IN BOLINGBROOK AND LOCKPORT,  
SILVER CROSS AND SAINT JOSEPH'S HOSPITALS IN JOLIET.

TRIP PURPOSES SERVED: SENIOR CENTERS, SHOPPING, NUTRITION SITES,  
NON-EMERGENCY MEDICAL, HOSPITALS, RECREATION AND VISITING.

PROCEDURE FOR REQUESTING SERVICE: 24 HOUR ADVANCE RESERVATIONS.

HOURS OF SERVICE: 10:00 A.M. - 4:00 P.M. (MONDAY - FRIDAY).

FARE: NO CHARGE.

NUMBER(S) AND TYPE(S) OF VEHICLES:

- ONE - 15 PASSENGER RTA PARATRANSIT BUS (WITH WHEELCHAIR LIFT  
AND TIEDOWNS FOR 2 WHEELCHAIRS), MOBILE RADIO
- ONE - 1976 CHEVROLET 12 PASSENGER VAN.

AGENCY: WILL COUNTY/JOLIET (HEPT)

ADDRESS: 9 OSGOOD STREET, JOLIET, IL 60431

PHONE NUMBER: 815-723-4547

CONTACT PERSON: CAROL DOERR, HEPT PROJECT DIRECTOR



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ELIGIBILITY REQUIREMENT: SENIOR CITIZENS AND HANDICAPPED PERSONS.

SERVICE AREA: JOLIET METROPOLITAN AREA.

TRIP PURPOSES SERVED: UNLIMITED.

PROCEDURE FOR REQUESTING SERVICE: ONE DAY ADVANCE RESERVATION.

HOURS OF SERVICE: 6:00 A.M. - 7:00 P.M. (MONDAY - FRIDAY)  
8:00 A.M. - 4:30 P.M. (SUNDAY)

FARE: INTERZONAL - \$1.00  
EACH ADDITIONAL ZONE - \$ .50.

NUMBER(S) AND TYPE(S) OF VEHICLES:

TEN - 15 PASSENGER RTA PARATRANSIT BUSES (WITH WHEELCHAIR LIFTS  
AND TIEDOWNS FOR 2 WNEELCHAIRS), MOBILE RADIOS.





8/4/2008

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HF GROUP-IN

